Privacy policy

According to the Finnish law of personal information (523/1999) 10§ and European Union data privacy regulation (EU 2016/679) made extended privacy policy for user register of Seemoto temperature monitoring system.

Updated 14.5.2018

1. Registrar

Name

MeshWorks Wireless Oy ID 2119271-8

Address

Hatanpään valtatie 48, 33900 Tampere

Phone and eMail

+358 20 792 8970 / info@mww.fi

2. Contact concerning registry

Name

MeshWorks Wireless Oy Seemoto Customer support

Address

Hatanpään valtatie 48, 33900 Tampere

Phone and eMail

+358 20 792 8972 / support@seemoto.com

3. Name of the registry

The user registry of Seemoto Temperature monitoring system made by MeshWorks Wireless Oy.

4. The purpose of the personal data storing

The purpose of the register is to store the user data of the Seemoto system maintained by MeshWorks Wireless Oy (later MWW). The registry is part of the Seemoto system and is physically located on the same server machines as the system itself. The registry information is used to store, manage, and maintain user data that are essential to the functionality of the system.

User data will be deleted when the customer relationship ends and the customer no longer need the access to the system.

5. Information content of the register

The user register of Seemoto Temperature Monitoring System contains the following information about users of the Seemoto system:

User profile:

- Name
- Email
- Username
- Password
- Language
- Role: normal user / target management / user management / administrator
- A company, where the user works

Seemoto system refers to the user register from the places listed below. When you delete user information, the user groups and the alarm definitions are updated accordingly. In the stored comments of the alerts and in the audit report, however, the information of the contributor or the author of the change is essential information in the customer's system and cannot be removed until the entire customer relationship has ended.

Login

- Username and password

User groups

- Link to user data

Alarms

- Alarm definitions
- Link to user data
- Link to user information through a group
- A plain email address, which is not associated with personal data
- A plain phone number, which is not connected to personal data
- Alarms

Commenting on alerts

- Username

Alarm report and alarm report with comments

- Comment: Username

Audit Report

- Changes made to the system. Username, no name.

6. Regular sources of information

The information to the register is generated when a client or partnership relationship is established and the customer's Seemoto system is configured. The user information data is always received directly from the customer.

7. Regular deliveries of information

Information in the Seemoto User Register will not be disclosed to third parties.

8. Transfer of data outside the EU or EEA

Data from the register will not be transferred outside the European Union or the European Economic Area. Anyhow MWW has customers outside the EU and their user information is also stored in the system.

9. Principles of registry protection and confidentiality of the client register

Careful handling of personal information is essential for MWW. When we collect, process and use information, we strictly comply with the law. Whole MWW personnel and third parties acting on their behalf have confidentiality in relation to all business information, including information in the customer register.

A. Manual material

The amount of manual material is minimized by instructions. Manual material is stored in a locked cabinet with access only to restricted persons.

B. Information handled by computers

Access to the registry information is limited by user-specific accounts, passwords, and roles-based permissions. The information stored in the register is stored in secure and supervised server spaces located in Finland. Access to the premises is restricted to authorized persons only.

Upon termination of the customer relationship, customer information is deleted from the register as soon as processing is no longer necessary.

10. The right of inspection

In accordance with Section 26 of the Finnish law of personal information, a person has the right to check what information about him is stored in the personal register. The request for verification must be sent in writing and signed at the address given in Section 2. The request for verification must state that the request concerns the data of the Seemoto system user register.

11. The right to demand a correction

In accordance with Section 29 of the Finnish law of personal information, a person has the right to request correction of incorrect information in the register. The claim may be corrected by contacting the registrar by e-mail.